

Public Service and Local Policing, Police Headquarters

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17th September 2014

Dear Partners,

Update on the Avon and Somerset Constabulary review into its participation in the PACT Process

Many of you will be aware of the recent internal review into the Partners and Community Together (PACT) process undertaken by the Public Service and Local Policing Team.

The review aims to standardise and professionalise our participation throughout the PACT process. It acknowledges your existing successful models and is not about changing these but looks to improve how we work with you to ensure a quality service is delivered to the public.

We fully understand that each council area adopts a different approach to delivering PACT, with varying degrees of resources. Throughout our review we have highlighted areas of inconsistency in how the police participate in the delivery of PACT. In consultation with you we will produce new guidelines and minimum expectations of our officers and staff to fit with your local arrangements.

In previous discussions with you we also touched on our desire to re-design the branding used across all police engagement activity. Whilst this will be used for Beat Surgeries, Drop-In sessions etc it is also hoped that it could be incorporated in the publicising of local council priorities meetings (i.e. PACT meetings).

Following an internal launch of this new approach we plan to deliver a leaflet to every household in Avon and Somerset which shows how the public can get in touch with the police and how we will work with partners to manage local issues and priorities through the PACT process.

We would like to work closely with you on these leaflets to ensure that the information is accurate and relevant. We envisage a section on the local council priorities meetings, which will include your branding and any relevant contact details. We see this as a great opportunity for you to advertise the meetings and share the great work of the councils and partners.

The current plan is to release our new internal toolkit and guidance for our staff towards the end of October/November. Following this we would look to do a leaflet drop area by area, but only once we are confident that what we are telling the public is actually in place.

We will therefore be in touch in the near future to set up another round of meetings to facilitate the next stage.

We very much look forward to continuing to work together and strengthen our partnerships.

Yours faithfully

Sergeant Paul White
Public Service and Local Policing