

15 August 2018

For immediate release

Police review enquiry office opening hours in Somerset

From 3 September 2018 the opening hours of police enquiry offices in Somerset will be changing, following a review of the service across Avon and Somerset.

Alongside improvements in the police estate and the need to make significant savings, the changes reflect the low footfall in some areas at certain times of the day.

Our priority is to have enquiry offices across the force area open at the times that our communities need them. We will continue to have police enquiry offices open 7 days a week and our neighbourhood police officers will continue to work in their local communities.

Somerset area commander Supt Mike Prior said: "Next month there will be some changes to our enquiry offices across Somerset to make sure we are open at the times that we are needed the most and that we continue to be visible in our communities.

"We are committed to keeping our neighbourhood police officers based in their local communities."

The changes to enquiry offices and police stations in Somerset are:

	Current opening hours	Opening hours from 3 September 2018
Somerset East		
Chard	Monday to Friday 10:00-18:00	Monday to Friday 10:00-18:00
Frome	Monday to Friday 09:30 – 17:00	Monday to Friday 09:30 – 17:00
Street	Monday, Tuesday, Friday, Saturday 10:00 – 14:00	Monday, Tuesday, Thursday, Friday 10:00 – 14:00
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Yeovil	Monday to Sunday 08:00 – 20:00	Monday to Friday 08:00 -20:00 Saturday & Sunday 09:00 – 17:00
Wells	Monday to Friday 10:00 – 18:00	Monday to Friday 10:00 – 18:00
Somerset West		
Bridgwater	Monday to Sunday 08:00 – 20:00	Monday to Friday 08:00 – 20:00 Saturday & Sunday 09:00 – 17:00
Minehead	Monday to Friday 10:00 – 18:00	Monday to Friday 10:00 – 18:00
Taunton	Monday to Sunday 08:00 – 20:00	Monday to Friday 10:00 – 18:00
Wellington	Monday, Tuesday, Friday, Saturday 10:00 – 14:00	Monday, Tuesday, Thursday, Friday 10:00 – 14:00

You can find your nearest enquiry office by visiting our website www.avonandsomerset.police.uk or you can give us a call on 101 and we will help you.

Police can be contacted 24/7 online at www.avonandsomerset.police.uk/contact or by phone - 999 if it is an emergency or a crime is happening now, 101 if a crime has happened in the past or if you have an enquiry. There is also a yellow phone positioned on our police stations, where you can call our communications centre on 101 for free.